

### **Family Swim Terms & Conditions and Pool Rules**

The following is a list of T&C's which, when booking a wave, you will be required to comply with. Please note, some of these rules will have consequences if they are not complied with.

By booking you are confirming that neither you nor any member of your household or to your knowledge anyone that you have been in contact with during the previous 10 days has been advised to quarantine or had any symptoms of Covid-19 and that you nor any member of your family will not attend site if the situation changes before your time slot.

### **General Usage Rules**

1. The person making the booking should be part of the family group attending.
2. A full refund, less the booking fee, will only be given if cancellation of a booking is completed at least a day before the booking. This can be done by following the instructions on the confirmation email received when booking a wave.
3. No refund will be given as a result of poor weather on or before the day except if the Lido is forced to close.
4. Bookings cannot be transferred either to another person or to another date or time.
5. Failure to turn up for your booking 3 times or more may result in you being barred for the next week
6. Late arrivals to a wave may be refused entry.
7. The pool will be heated to 24 degrees
8. The price to book a 1-hour wave will be £7 including the booking fee and £5 for a child under 16 & Concessions – (Disabled; student; Over 63). If you fail to bring proof of concession to your swim, you will be required to pay full price.
9. Only one family swim per family per day is permitted.

### **On Site Rules**

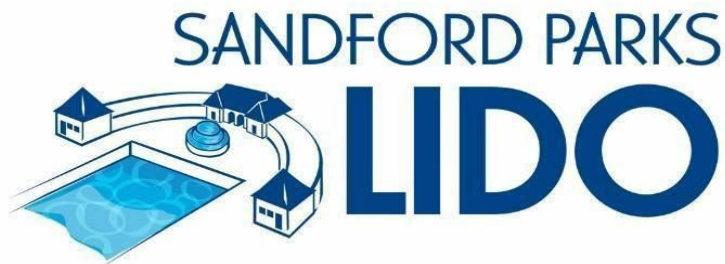
10. All lido users must abide by social distancing rules (this site operates a 2m rule) as designated by Sandford Parks Lido. Failure to comply may result in you being asked to leave.
11. Whilst not swimming, please ensure you remain within your family groups wherever possible. It is the responsibility of the adult/s of the group to ensure that social distancing is adhered to at all times.
12. The entire pool will be allocated to "free swimming." – i.e. no lane swimming.
13. Entry to the pool is at the shallow end only via the large centrally positioned steps.
14. Exit from the pool is via the side steps.
15. When in the water we require everyone to swim individually in their own space, 5m away from others unless they are a member of your household. Please respect the swimmers around you.
16. All children up to the age of 16 must be accompanied by an adult.
17. There must be one adult for every two children between 5 and 8 years.
18. Children under five must be accompanied by an adult on a 1:1 ratio.
19. Swim equipment, balls, frisbees or any other play equipment are not permitted.
20. Small inflatables will be permitted at the discretion of the Duty Manager.
21. The use of headphones whilst swimming is not permitted

**SANDFORD PARKS LIDO**  
**KEYNSHAM ROAD**  
**CHELTENHAM**  
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22. Backstroke and butterfly are not permitted
23. Toilets will be open with set entry and exit points. A maximum of two people will be permitted in the toilets at any one time
24. Swimmers are not permitted to stay on site after their 1-hour wave has finished
25. Sadly, due to their financial and/or practical feasibility, the following will not be on offer for the time being:
  - Water drinking fountain
  - Swimming equipment & floats
  - Lockers, changing rooms and all showers
  - Slides
  - Children's play areas
  - Small pool and paddling pool
  - Swimming lessons and fitness classes
  - Sauna
26. Sandford Parks Lido reserves the right to cancel this event at any time.