

Revised Sandford Parks Lido Terms & Conditions and Pool Rules

The following is a list of T&C's which, when booking a wave, you will be required to comply with. Please note, some of these rules will have consequences if they are not complied with.

By booking you are confirming that neither you nor any member of your immediate household or to your knowledge anyone that you have been in contact with during the previous 7 days has been advised to quarantine or had any symptoms of Covid-19 and that you will not attend site if the situation changes before your time slot.

Season Ticket Holders

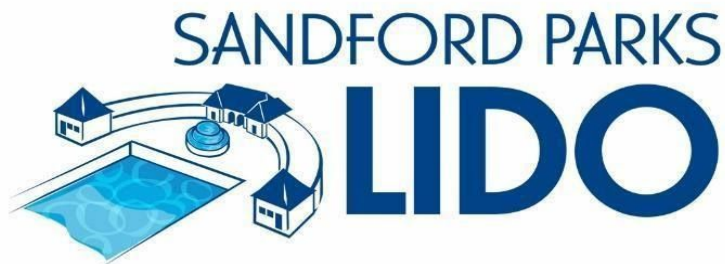
1. Your vehicle must be registered in order to receive free parking (this will be controlled via a camera system, you will not require a physical permit) – all vehicle registrations should be sent to parking@sandfordparkslido.org.uk
2. You MUST bring your Season Ticket with you on every visit. Failure to produce your Season Ticket may result in you having to pay for a full-priced ticket

General Usage Rules

1. A full refund, less the booking fee, will only be given if cancellation of a booking is completed at least a day before the booking.
2. No refund will be given as a result of poor weather on or before the day except if the Lido is forced to close.
3. Bookings cannot be transferred either to another person or to another date or time.
4. Failure to turn up for your booking 3 times or more may result in you being barred for the next week
5. Late arrivals to a wave will not be permitted entry
6. The pool will be heated to 24 degrees
7. The price to book a 1-hour wave will be £7 including the booking fee and £5 for a child under 16 & Concessions – (Disabled; student; Over 63). If you fail to bring proof of concession to your swim, you will be required to pay full price
8. All lido users must abide by social distancing rules (this site operates a 2m rule) as designated by Sandford Parks Lido. Failure to comply may result in you being asked to leave
9. The entire pool will be allocated for lane swimming only – there will be no “free swimming”.
10. Swimmers will only be permitted to attend if they are able to swim 50m lengths. If the staff feel that you are not sufficiently competent, you may be asked to exit the pool
11. All children between the ages of 8 and 16 must be accompanied by an adult. Children under 8 are not permitted
12. Swim equipment is not allowed on poolside. Please leave where you have changed and get equipment as and when needed
13. The use of headphones whilst swimming is not permitted
14. Backstroke and butterfly are not permitted
15. Tumble turning is not permitted

SANDFORD PARKS LIDO
KEYNSHAM ROAD
CHELTENHAM
GLOS GL53 7PU

Tel **01242 524430**
Email swim@sandfordparkslido.org.uk
Web sandfordparkslido.org.uk



16. Toilets will be open with set entry and exit points. A maximum of two people will be permitted in the toilets at any one time
17. Swimmers are not permitted to stay on site after their 1-hour wave has finished
18. Sadly, due to their financial and/or practical feasibility, the following will not be on offer for the time being:
 - Café will be closed until further notice
 - New season tickets
 - Water drinking fountain
 - Swimming equipment & floats
 - Lockers, changing rooms and all showers
 - Free swimming
 - Slides
 - Inflatable
 - Children's play areas
 - Small pool and paddling pool
 - Swimming lessons and fitness classes
 - Children under 8 years old
 - Sauna

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